

# Platinum Compound Rx Pharmacy

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## Delivery Service Terms and Conditions:

At Platinum Compound Rx Pharmacy we prioritize convenience and accessibility in ensuring your pharmaceutical needs are met seamlessly. We are pleased to offer complimentary delivery services (Conditions apply\*) within Winnipeg city limits, East St. Paul and West St. Paul.

Please note that the cutoff time for same-day deliveries is 10AM. However, it's essential to acknowledge that this cutoff time may be subject to variation depending on the volume of pending orders at any given time and availability of medications.

Our dedicated driver embarks from our facility no later than 1:00 pm to 2:00 PM. Should you require deliveries to be made before a specific time, we kindly request that you notify us in advance to facilitate the necessary arrangements with our driver for a seamless delivery experience.

\*However, we would like to bring to your attention a few exceptions to this policy, particularly regarding diclofenac orders. To streamline our delivery operations and maintain efficiency, diclofenac orders are subject to a minimum quantity requirement of 5 units.

For deliveries outside the city limits, a nominal fee of \$20 will be applied or depending on the distance as decided by the delivery company. Additionally, should you require express delivery services, the driver adds an additional fee depending on the distance to expedite the process to meet your urgent requirements.

We trust that these adjustments to our delivery policy will enhance your overall experience with us, ensuring timely access to your medications while upholding the standards of excellence we strive for.

For further inquiries or to schedule deliveries, please contact us at:

Phone: 204-306-4445

Fax: 833-536-1732

Email: [platinumcompoundrxpharmacy@gmail.com](mailto:platinumcompoundrxpharmacy@gmail.com)